

Review of Potential Night Collection Changes

**TABIA Meeting
August 19, 2025**

Agenda

- Current night collection operations & CaféTO considerations
- Overview of night collection customers
- Review of Council motion
- Operational considerations
- Overview of public consultation activities and project timelines

Current Night Collection Operations - Overview

- Safety is a top priority for Solid Waste. Main streets are collected at night due to heavy pedestrian, cyclist and vehicle traffic during the day.
- Main streets collected at night are intentional and aim to reduce traffic congestion compared to collecting these streets during the day.
- Solid Waste operations reviews collection routes on a regular basis to optimize route balancing with the available staff and equipment



Night Collection - Change Considerations

- Privately serviced customers are not required to set out their waste on certain days (as a result, their collection days may not align with City collection schedules)
- Extended Producer Responsibility transition allows producers to determine their own schedules for collection of recyclables (Currently mirrors the City. Future schedules are not within span of control of the City, post Jan. 1, 2026)



Night Collection Operations - CaféTO

- CaféTO program introduced in 2020 – resulting in new operational considerations which evolved as the program has matured, including:
 - Providing collection services with reduced traffic lanes
 - Neighbouring CaféTO participants can result in conjoined structures requiring placement of waste material in shared set out points with many bins
 - Labelling of bins facilitates waste set out monitoring
 - Participants in CaféTO vary from year to year which can make it challenging to plan for impact on operations until program is in season



Night Collection Customers - Current

- Solid Waste Management Services collects waste from the following customer types:
 - Residential homes
 - Residential above commercial units (RUAC)
 - Multi-residential buildings
 - Small commercial businesses
 - Non-residential customers e.g. Charities, Institutions and Religious organizations (CIRO) and Divisions, Agencies and Corporations (DAC)

City Serviced vs. Non-City Serviced Customers

- Most residential homes and residential units above commercial buildings receive City waste collection, some may have chosen to opt-out of City service
- Not all commercial businesses and multi-residential building receive City waste collection services
- Commercial businesses and multi-residential buildings can choose not to receive City waste collection and can be serviced by a private waste collector
- To receive City collection services, small commercial businesses must meet eligibility criteria and complete an application

Why are changes to waste collection being considered?

Council Motion

- April 9, 2025 Infrastructure and Environment Committee considered Item IE20.11 *Changing the Night of Garbage Collection for the West-End (Ossington/Queen West/College Promenade Areas)* . Adopted by City Council Apr. 23/24/2025

1. City Council request the General Manager, Solid Waste Management Services, to consider changing the garbage collection schedule for the west-end areas of Ossington Avenue, College Street, Dundas Street West and Queen Street West areas from Thursdays to off-peak evenings such as Monday or Tuesday, in order to support the upcoming patio season and enhance the overall experience for residents and visitors, and:

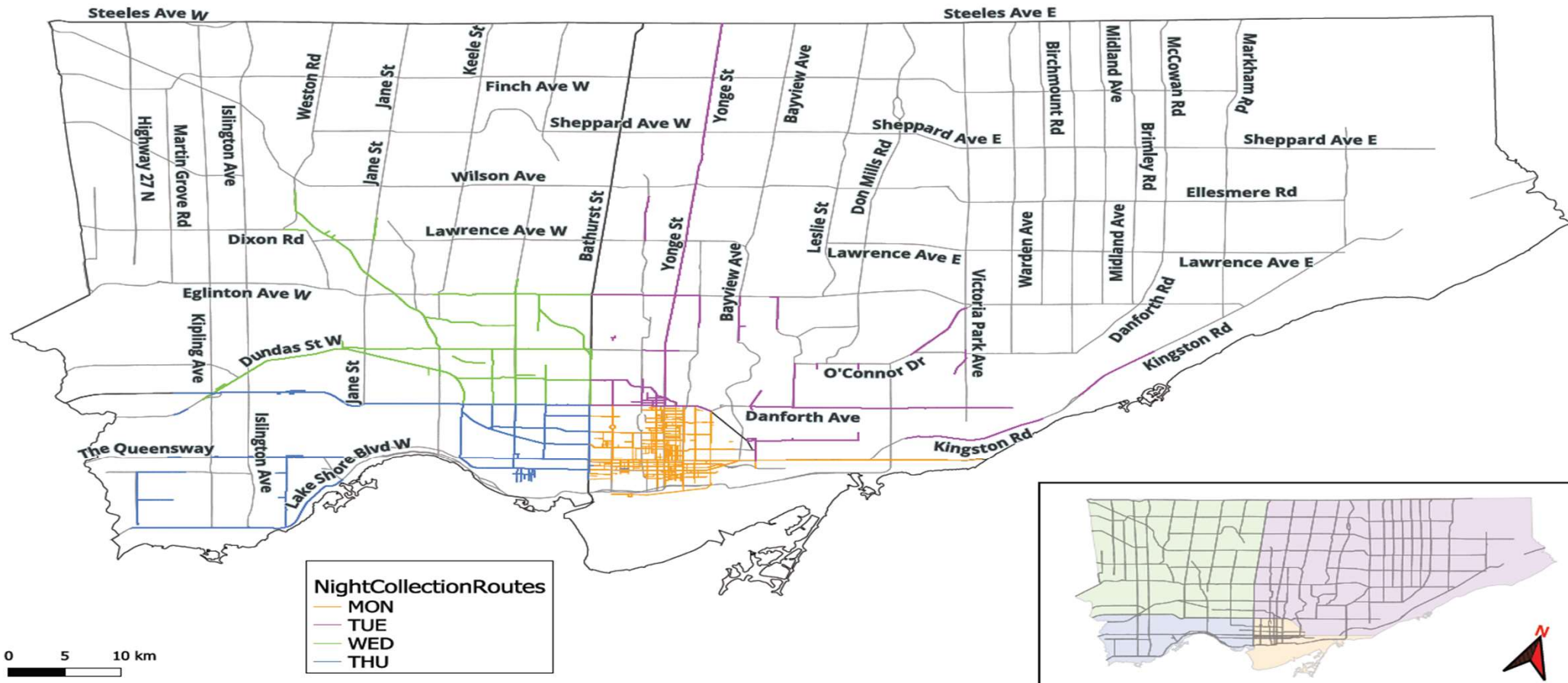
a. Engage and consult with local residents, businesses, the Ossington Business Improvement Area, the Queen West Business Improvement Area, the Dundas West Business Improvement Area and the College Promenade Business Improvement Area to gather their input on whether this change would meet the community's needs; and

b. Report to Infrastructure and Environment Committee, as needed, with any recommendations resulting from the consultations with residents, businesses, and the Business Improvement Area.

Collection Night Change Considerations

- The potential change in collection night is a significant internal operational change
- Extended Producer Responsibility (EPR) - As of January 1, 2026 the City will no longer be responsible for collecting residential recycling and will therefore not have control over the collection schedule for this waste stream
- A broader operational review of the City's entire nighttime collections operation will take place later this year through to early 2026, post EPR transition and as part of the Waste Strategy Update considerations (with any operational changes being implemented in 2026)

Night Collection Area Map



Public Consultation – Overview

Consultations will share information on:

- Potential changes to nighttime schedules
- Issues in/outside of City control (e.g. private collection, EPR)
- Permanency of changes to waste collection schedule
- Engage with all City customers who receive nighttime waste collection

Public Consultation – What We Are Asking

The City is not proposing a specific change at this time. We're gathering input to assess interest and feasibility.

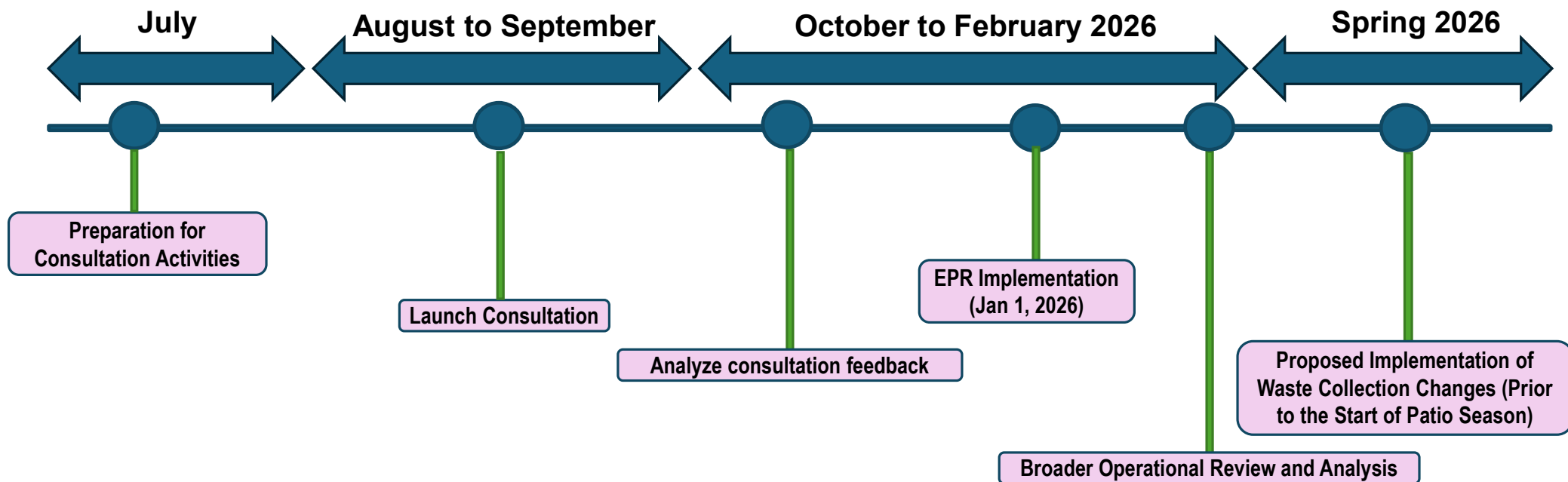
Feedback opportunities:

- Current waste collection experience, including satisfaction and challenges
- Impact of night collection on operations, safety and nightlife
- Level of support for changing the collection night
- Preferences for alternative nights
- Interest in a premium (fee-based) garbage collection service
- CafeTO participation and general waste management practices

Public Consultation – Activities

Kick-off Meeting with BIAs	August 2025
Guest Presentation at TABIA Meeting	August 2025
Project Notification/Survey Launch	September 2025
Virtual Business Engagement Events	September 2025
Consultation Report	October 2025
Proposed Implementation	Spring 2026

Proposed Collection Night Change Project Timeline



Questions?



Thank you!

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