

# Crime Prevention

TORONTO POLICE SERVICE



Community Partnerships &  
Engagement Unit

# Community Partnerships & Engagement Unit (CPEU)

Safe TO

FOCUS

Veterans Wellness

Mental Health/MCIT

Vulnerable Persons  
Disabilities  
Seniors

Youth Diversion

Community Liaison Officers (Asia Pacific, Black, East Asian, South & West Asian, French, Jewish, Muslim, LGBTQ2S)

Crime Prevention

Auxiliaries

Crime Stoppers

Lockdown & Threat Assessment

Neighborhood Community Officers (NCOs)

Neighborhood Policing

Schools

Youth Engagement

Aboriginal Peace Keeping Unit

# Crime Stoppers



- Anonymous reporting platform
  - (416) 222 -8477 (tips) or website
- Opportunity for the community to provide information to police
- This is a significant process that helps us identify offenders.

# Break & Enters

- Crime Trends (General)
  - From 2022 to 2023, there was an overall increase of 25.3% in B&E's
  - From the beginning of this year to Feb 18, there has been increase of 31.7% in B&E's

# Break & Enters

- Crime Trends (Commercial Premises)
  - From 2022 (2,582) to 2023 (3,090) Year End, Toronto saw a 19.7% increase
  - 2024 (YTD -Feb 25<sup>th</sup>) (532), Toronto has seen a 40.7% increase from 2023 (378)

Protecting  
against break-ins

RE-ASSESS

Windows

Locks

Doors

Lights

Cameras

Security Systems

Routine/Behaviour

# Windows

- Is the view obstructed? Is it difficult to look inside?
  - You want a clear view whether you are inside looking out or if someone outside looking in
    - Project Clear -Zone (Red Tape) - Auxiliaries
    - lock up desirable items/valuables, refrain from keeping them in plain view
  - Reinforce glass with window film

# Windows

- Project Clear -Zone





# Lo c k s

- Are all exterior doors equipped with deadbolt locks?
  - The deadbolt should go at least 1" into the door jamb
  - A strike plate is recommended. It should be fastened with the longest screws possible (at least 3")

# Lo c k s



**Have deadbolts installed so they're at least 1 inch into the door frame**



**Install strike plate with at least 3 inch screws**



# Doors

- Are the exterior entrance doors solid core?
- If the door hinge pins are on the outside of your door, are they non-removable?
- Does the door securely fit into the jamb

# Lights

- Are the exterior doors well-lit?
  - are all access routes leading to the property well-lit?
- Are your lights on timers or motion activated?

# C a m e r a s

- Is there sufficient light supporting your cameras?
- Do your cameras have any blind spots?
  - are they positioned well?
- Do your cameras record on a cloud or a secured DVR that's not in plain sight?

# Alarm Systems

- Does staff and any appointed person know how to arm and dis -arm the system?
- Does your system have a back up power supply, in case of any power interruption?
- Are emergency and non -emergency numbers posted?

# Routine / Behaviour

- Do you know your neighbors?
  - Do neighbors know you, your routine, etc?
- What do you do when you see suspicious individuals?

# CPTED AUDITS

- CPTED= Crime Prevention Through Environmental Design
- Reports are completed using key design concepts under CPTED, which are :
  - Natural Surveillance, Natural Access Control, Territorial Reinforcement, Maintenance, Target Hardening



# CPTED AUDITS

- Natural Surveillance = Good



# CPTED AUDITS

- Natural Surveillance = Not so good



# CPTED AUDITS

- Contact your local police division and speak to a Crime Prevention Officer
- An audit can be conducted for your property



TPS 717, 2010/04

## CPTED AUDIT REPORT

Location:	<input type="text"/>	Patrol Area:	<input type="text"/>
Occupant:	<input type="text"/>	Date:	<input type="text"/>
Contact Person:	<input type="text"/>	Telephone:	<input type="text"/>

(YYYY/MM/DD)

**Situation Assessment Information:** Statistical data (population density, crime statistics/calls for service), type of housing, economic conditions, and property maintenance records.

**User Interviews:** General impressions, concerns and fears (positive and negative)

**Natural Surveillance:**

# Point of Sale Theft (POS)

- Crime Trends:

- Since January 2023 there has been 16 arrests and over 70 POS terminals recovered
- Break and Enters have been committed by perpetrators and POS terminals have been targeted
- The POS terminals provide access to the business account and fraudulent refunds are made by the perpetrator.

# Point of Sale Theft (POS)

- Perpetrators have targeted businesses where the POS terminals can be removed easily.
- Small businesses are targeted more frequently, since the POS machine is not affixed to the counter unlike big box stores where the POS terminal is affixed at the cashier
- So therefore.....

# Point of Sale Theft (POS)

- Theft Prevention:

- Keep POS terminals out of sight when not in use and lock them up in a safe location at the end of the day.
- Make sure your POS device is affixed securely and that there is no damage or tampering to the device or its attachments .
- Ask your payment provider about adding other security features to reduce the risk of loss

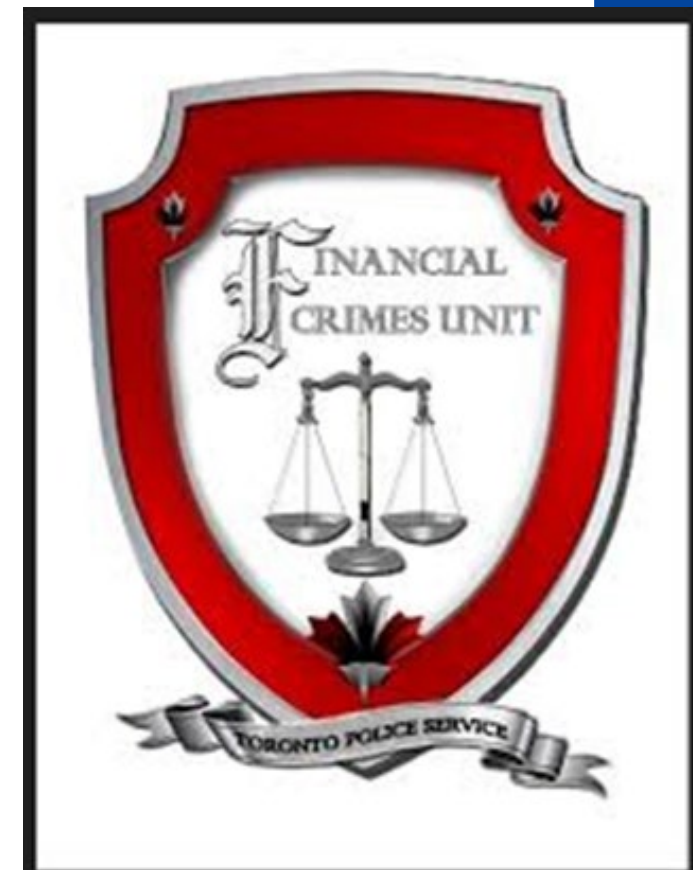
# Point of Sale Theft (POS)

- Fraud Prevention:
  - Protect the POS terminals with strong passcode
  - Make sure to use passcodes for refunds and limit number of employees with access to this function
  - Change the passcode when there has been staffing changes
  - Set -up a refund limit with your payment provider

# Financial Crimes Unit (FCU)

The unit is made up of highly trained fraud specialist, who provide the following:

- Investigative Support to TPS units, government regulatory agencies and external police agencies;
- Lead project -based multi -jurisdictional major financial investigations, including real estate and mortgage frauds, level insurance fraud, investment fraud and financial crimes that involve multiple victims and sensitive investigations;
- Investigate allegations of fraud that are deemed to be highly sensitive in nature;





# Financial Crimes Unit (FCU)

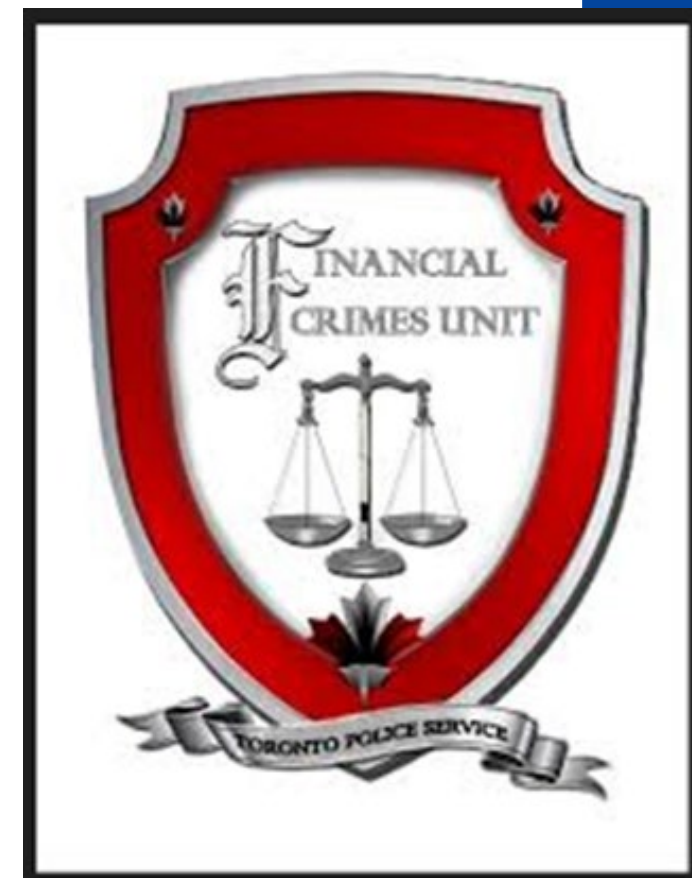
The unit is made up of highly trained fraud specialist, who provide the following:

- Coordinate the Financial Crimes Unit's social media strategy that focuses on Financial Crime Prevention and increased community awareness;
- Investigate complex financial investigations that are beyond the scope of divisional investigative resources.

PH: 416-808 -7300

[www.tps.ca/fraud](http://www.tps.ca/fraud)

@TPSFinCrimes (X)



- Find your division:
  - [https://www.tps.ca/my -neighbourhood/](https://www.tps.ca/my-neighbourhood/)
    - Contact phone numbers and emails are listed
- Toronto Police Service - Non-Emergency
  - **(416) 808 -2222** or Emergency **911**
- Financial Crimes – **(416) 808 -7300**
- Contact @ CPEU: **crimeprevention@torontopolice.on.ca**
- Toronto Crime Stoppers – **(416) 222 -8477(tips)**

**Thank You!**